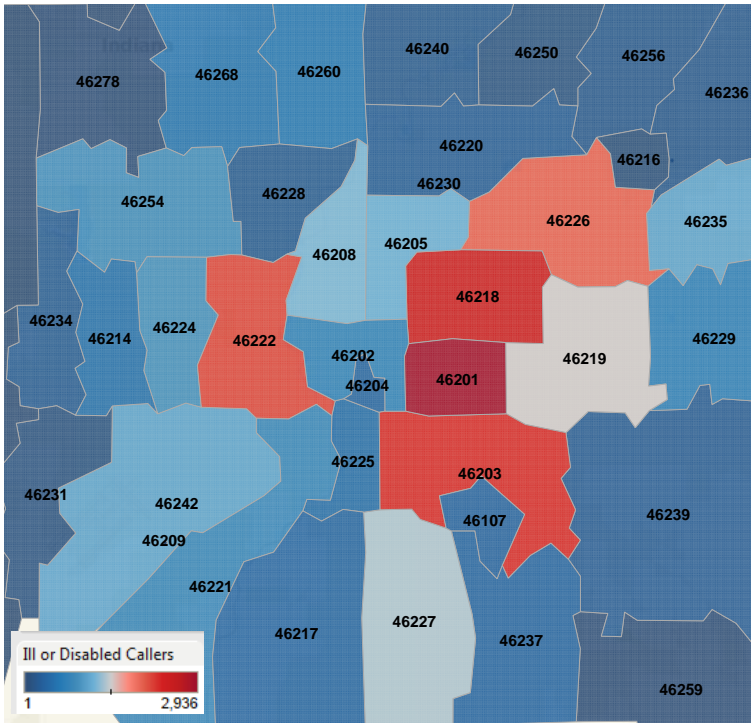


Calls from Ill and Disabled Marion County Residents Rise in 2013



- During 2013, more than **28,000 Marion County residents with a prolonged illness or disability** called Connect2Help 2-1-1.
- This is a **16% increase** compared to 2012, and translates into **1 out of every 6 Marion County callers** who dialed 2-1-1 for help.
- Residents from just 5 zip code areas—**46201, 46218, 46203, 46222, and 46226**—accounted for **42%** of the calls.

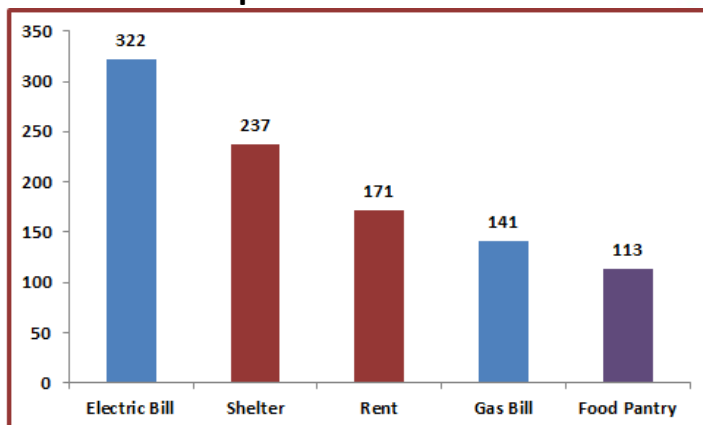
Callers reported **44,400 needs** and received **62,500 referrals** to community resources. Basic needs—utility assistance, housing, healthcare and food—were the most requested resources.

Unfortunately, most of these same needs were included in the top “unmet” needs list.



Seven percent (7%) of ill or disabled callers' needs were recorded as “**unmet**” by Connect2Help 2-1-1.

Top 5 Unmet Needs



For more information about needs or resources for ill or disabled residents, call **2-1-1** 24 hours a day or visit www.Connect2Help.org.