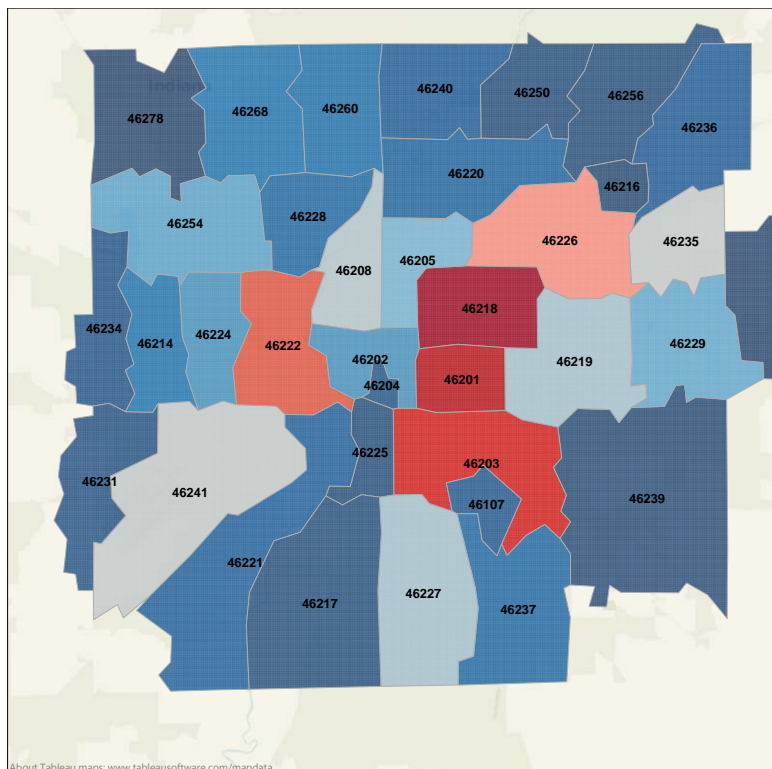


## Winter Storm Makes Life Even More Difficult for Disabled Marion County Residents



- During the Winter Storm of 2014 (January 5—11), more than **650 Marion County residents with a prolonged illness or disability** called Connect2Help 2-1-1.
- This translates into nearly **1 out of every 5 Marion County callers** who dialed 2-1-1 for help during the storm.
- Residents from just 5 zip code areas—**46218, 46201, 46203, 46222, and 46226**— accounted for **39%** of the calls.

Callers reported **more than 900 needs** and received nearly **1,150 referrals** to community resources. Transportation to medical appointments—primarily dialysis—was the most pressing need, followed by utility assistance and housing.

The **top 5 referrals** included:

1. Indiana Department of Homeland Security
2. John H. Boner Community Center
3. CICOA—Central Indiana Council on Aging
4. Salvation Army Fountain Square
5. American Red Cross



**Nine percent (9%)** of ill or disabled callers' needs were recorded as **"unmet"** by Connect2Help 2-1-1. The **top 3 unmet needs** included medical transportation, snow removal, and home repair services.