

Connect2Help™

HEALTH NEEDS ARE ON THE RISE

After receiving a cancer diagnosis, Barbara*, a 47-year old from Marion County, turned to 2-1-1 for help. She was working nearly full-time, but did not have health insurance. Connect2Help 2-1-1 referred her to Project Health, a program of the Indianapolis Medical Society that helps low-income, uninsured people access needed health care.



Weeks later, Barbara called 2-1-1 back to report that she had been connected with a Project Health physician who provided medical care at no cost to her. Despite a scary diagnosis, she was grateful that she was able to receive the cancer treatment that she would not otherwise have been able to afford.

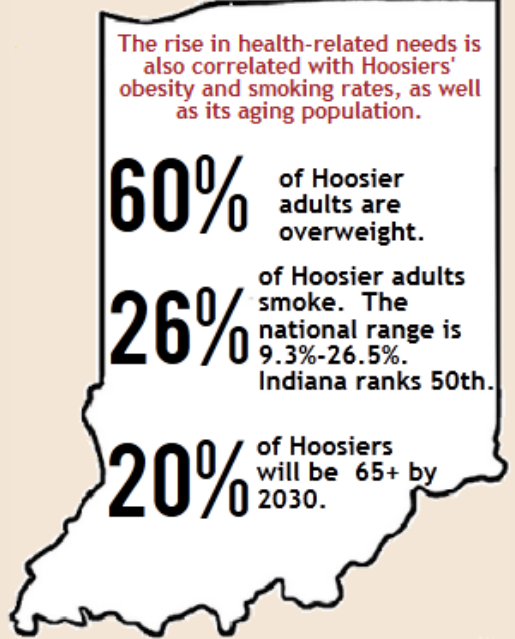
Lack of health insurance is one of many factors contributing to increases in health-related needs. 2010/2011 data from the Kaiser Family Foundation revealed that 13% of Hoosiers have no insurance. In 2012, nearly 6,400 Connect2Help 2-1-1 callers reported being uninsured or underinsured.

The rise in health-related needs is also correlated with Hoosiers' obesity and smoking rates, as well as its aging population.

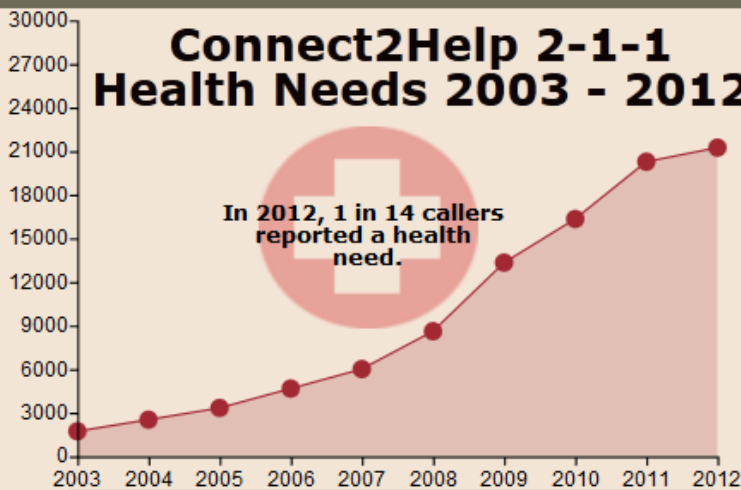
60% of Hoosier adults are overweight.

26% of Hoosier adults smoke. The national range is 9.3%-26.5%. Indiana ranks 50th.

20% of Hoosiers will be 65+ by 2030.



Connect2Help 2-1-1 Health Needs 2003 - 2012



In 2012, 1 in 14 callers reported a health need.

Connect2Help 2-1-1 maintains a resource database of over 2,300 agencies. Nearly 640 of these agencies offer more than 2,000 health-related services. Each of these services is updated at least annually to ensure that the information given to the caller is correct.

HEALTH NEEDS

HAVE JUMPED MORE THAN 1,100% IN THE LAST 10 YEARS.

TOP 5 HEALTH NEEDS 2012

Community Clinic Services

Hospital Services

Medical Information Lines

Dental Care

Prescription Expense Assistance

For many callers, health concerns were the result of prolonged illness or some kind of disability. In 2012, 1 in 7 callers (14%) was in this category.

14%



In addition to daily health challenges, callers who were ill or disabled often called 2-1-1 because they were not able to meet basic needs.



TOP 5 NEEDS OF ILL/DISABLED 2-1-1 CALLERS

Utility Bills

Food Pantries

Rent

Emergency Shelter

Affordable Housing

Call 2-1-1 or visit www.Connect2Help.org to get connected to community resources. Free. Confidential. 24/7/365.

Sources: www.statehealthfacts.org; <http://www.cdc.gov/obesity/stateprograms/fundedstates/indiana.html>; http://www.cdc.gov/tobacco/data_statistics/state_data/state_highlights/2010/states/indiana/index.htm; <http://www.incontext.indiana.edu/2012/may-jun/article1.asp>



Community Partner

