

SNAP Helps Hoosiers Make Ends Meet



IN211 Partnership SNAP Outreach Contract FY13 Final Report

Jim* called 2-1-1 because he had lost his job and had no idea how he was going to make ends meet. The 2-1-1 Specialist did a SNAP prescreening and told him that he might be eligible for SNAP (formerly *Food Stamps*). Several weeks later, 2-1-1 followed up with Jim to see if the referral had been successful. Jim reported that he had applied and qualified for \$285 of SNAP benefits per month. It was a big help to him and his family. He said that he expects to return to work soon, but is happy to know that there is help for people who find themselves in a tough situation like his. ...As it turns out, Jim's situation is not so unusual.

Nationally, SNAP benefits helped to keep 4 million Americans out of poverty in 2012, according to the US Census Bureau.

In FY13, the Indiana 211 Partnership began a collaboration with FSSA to provide SNAP Outreach to Hoosiers. By the end of the fiscal year, Indiana 211 staff had **canvassed all 92 counties at more than 420 sites** in an effort to connect eligible residents with SNAP benefits. More than **183,000 Hoosiers (from all 92 counties)** who called 2-1-1 were asked if their households were receiving SNAP. Nearly **14,400** were in Jim's position of having a hard time making ends meet without SNAP benefits.



31% were households with children



24% were households with seniors

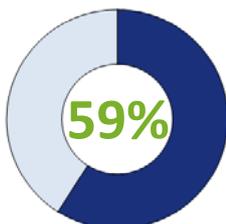


22% were households receiving disability

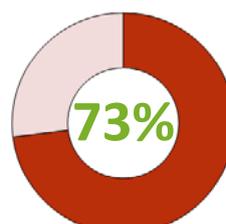
When these callers were pre-screened for SNAP eligibility by 2-1-1 staff, nearly **91%** appeared to qualify and were referred to the program.

SNAP Outcomes

2-1-1 staff conducted **2,500** telephone-based outcome surveys with callers who had been referred to SNAP.



Reported that they had followed up on the SNAP referral given to them by 2-1-1



Of those who followed up with the SNAP referral reported that they had received SNAP benefits or were "in progress"

The Indiana 211 Partnership is continuing to work with FSSA to provide SNAP Outreach to eligible Hoosiers in FY14 and will provide quarterly progress updates.